



**Phyllis Anderson**  
**Chief Operating Officer**  
**Kaiser Permanente Orange County**

**Phyllis Anderson** is the Chief Operating Officer of Kaiser Foundation Health Plan & Hospitals in Orange County serving almost 600,000 members. In this role, Phyllis has direct leadership of the day-to-day operations of the Anaheim and Irvine Medical Centers and the continuum of care.

Since joining Kaiser Permanente in 1992, Phyllis has held various health care leadership positions, and most recently served as Assistant Medical Center Administrator for the San Bernardino County service area and Baldwin Park Medical Center, where she was tasked with setting the strategic direction and providing leadership/guidance for multiple service lines.

Phyllis began her career in the National Health Service in Scotland where she was trained as a registered nurse and spent some time as a staff nurse and nurse leader. She subsequently moved to the United States where she has enjoyed 30 years with Kaiser Permanente.

Phyllis holds a bachelor's degree in health sciences and a master's degree in organizational leadership from Chapman University in Orange, California. She also completed Harvard Business School's Executive Leadership Program. Her professional interests include strategic planning, leadership development and performance improvement.